

ERIN HAMER | FLIGHTS TEAM LEADER

What does my role involve?

I currently manage Reservations team within our Flights department. My team create and manage new and unticketed bookings, handle general queries, service all schedule changes pre and post-ticket and also deal with a high volume of booking queues!

What made me want to work in travel?

I've always loved to travel and aspired to work within the travel and tourism industry. After finishing my travel and tourism degree at Chester University, the Travel Innovation Group looked like the perfect place to start! I love the craziness that comes with the travel industry and how no two days are the same. The most rewarding thing I think my role brings is the ability to help be a part of creating somebody's dream holiday.

Fun fact about me?

In 2019, I backpacked around Italy for 21 days and managed to visit 10 different destinations!

