



SOPHIE THOMAS | GROUPS MANAGER

What does my role involve?

The Groups team are committed to providing the best group flight booking service in the industry. My main priority is to ensure we have an efficient, highly skilled, knowledgeable team to ensure service levels are achieved both via correspondence and telephone across the department.

What made me want to work in travel?

When I went to my college open day, I still didn't know what direction I wanted to go in. However, as soon as I looked at the Travel and Tourism course, half of the classroom was designed as an aircraft. I instantly knew that I wanted to study it and the rest is history!

Fun fact about me?

I have never broken a bone in my body - touch wood!

